



Product Safety Recall

Aqua Rug

Global Shop Direct, The importer and marketer of Aqua Rug, wishes to advise consumers that it is conducting a consumer recall of Aqua Rug.



Aqua Rug is designed to provide a non-slip surface for use in a bath or shower. The product was sold between 1st June 2013 and 29 September 2014, mainly through Global Shop Direct online shop but also major retailers Big W and Target. The product is either white or clear and measures 75cm x 43 cm. Only the Aqua Rug with the four suction cups on the bottom is affected.

Problem:

Despite rigorous testing to ensure that the product meets appropriate standards for slip resistance, it has been found that, if all four suction cups are not pressed down as set out in the instructions, the mat may not securely attach to the surface of the bath or shower. The newly redesigned Aqua Rug has 16 suction cups, increasing the likelihood of the rug being effectively secured.

Defect:

There is potential for all four suction cups to not be securely suctioned to the surface of the bath or shower.

Hazard:

If the mat is not correctly attached to the surface of the bath or shower, the mat may slip creating a slip and fall hazard that may cause an injury to the user.

What should consumers do?

Global Shop Direct advises consumers to:

1. Stop using the product
2. Contact 1300 137 598 or email aquarugrecall@globalshopdirect.com.au to confirm they have the affected product
3. After confirmation, cut the rug into 4 pieces to prevent reuse
4. Email or post a photograph of the cut up rug that clearly shows the four suction cups to GSD with your current name and postal address to:
aquarugrecall@globalshopdirect.com.au or Global Shop Direct, Reply Paid Box 6045, Chullora NSW 1045

Global Shop Direct will send you a redesigned Aqua Rug featuring 16 suction cups at **no charge**. For further information, contact Global Shop Direct on 1300 137 598 or www.recalls.gov.au for Australian Product Recall Information