

Product Safety Recall

CHRISTMAS CANDLE HOLDER

BIG W takes product safety seriously and wishes to advise customers of a product recall on the following product:



DESCRIPTION:

BIG W 2016 season Christmas Candle Holders Article numbers 484844, 484848 and 484846. The Article number can be found at the back of the box.

This product was sold in BIG W stores nationally and online from 14 September 2016 - 13 September 2017.

DEFECT: The decorations surrounding the candle holder could catch fire and remain alight longer than permitted by the Consumer Protection Notice No.12 of 2011 - Permanent ban on combustible candle holders.

HAZARD: Potential burns or fire causing property damage, serious injury or death could occur.

ACTION REQUIRED: Customers should immediately cease using the product and return it to any BIG W store for a full refund. No proof of purchase is required.

BIG W apologises to its customers for any inconvenience caused by this recall.

For further information

Please direct all calls and any queries concerning this recall to Customer service on telephone: **1300 244 999**

See **www.recalls.gov.au** for
Australian Product Recall Information